

Moriden America, Inc. Job Description

Job Title: Quality Manager
Department: Quality
Reports to: Vice President
Date: 8-29-22
FLSA: Exempt

Position Summary:

Develops, implements and manages quality control and quality assurance programs to prevent or eliminate defects in products and to meet all customer quality expectations. Responsible for supplier and customer quality. Implements business goals, action plans and objectives while supporting the mission of Moriden America, Inc.

Essential Duties and Responsibilities:

- Develops and implements departmental goals, action plans and objectives.
- Develops and analyzes data and product specifications to establish standards as well as quality and reliability expectancy of finished product, whether produced by an outside supplier or MAI.
- Formulates and maintains quality objectives and systems consistent with MAI policies and goals.
- Manages PPAP activities to ensure quality assurance in all Moriden processes.
- Designs systems to ensure supplier quality and responds to supplier quality problems before they become problems for the customer.
- Manages the supplier audit function and oversees customer audit of MAI.
- Controls and maintains various documents related to color masters, ISR information, and tolerance and inspection criteria.
- Establishes inspection criteria and procedures and ensures inspection activity for product throughout the business cycle.
- Creates and directs appropriate quality testing functions.
- Reviews technical problems and procedures of departments affected by ISO standards and recommends solutions to problems or changes in procedures.
- Serves as Moriden America's Quality Management Representative for certification purposes and ensures the company's on-going ISO certification.
- Interprets quality control and assurance philosophy to key personnel within the business and assists other department managers with applying continuous improvement methods to department functions.

- Designs and implements quality training programs for key personnel in conjunction with other managers.
- Develops and manages annual department budget.
- Ensures the accuracy of computer data and systems, as related to quality functions.
- Negotiates and contracts with consultants, technical personnel, and vendors for services and products.
- Supervises, trains and develops quality staff.
- Completes special assignments as requested.

Skills and Experience:

- Four year degree or equivalent combination of education & experience.
- Has a comprehensive understanding of the management of quality assurance and quality control, including 3+ years experience in quality supervision and/or management.
- Can apply statistical process control to MAI business activities.
- Direct responsibility for ISO or QS systems preferred.
- Can read and interpret blueprints, technical drawings and specifications
- Excellent planning, organization, leadership, presentation, decision making, analytical, and oral and written communication skills.
- Ability to supervise, motivate, coach, counsel and train.
- Ability to effectively create and maintain a teamwork environment.
- Strong computer and math skills.
- Experience in manufacturing or distribution, preferred.
- Previous experience in automotive manufacturing or in a multi-cultural environment a plus.
- Ability to travel to supplier and/or customer sites with minimal advance notice. Overnight and international travel may be required.

Compensation:

Salary between \$72,000 and \$77,000 depending on experience.

To apply, please forward your resume to Doug Firenze dfirenze@moridenamerica.com